



Changing Factory Settings Within PowerSight



Several “factory” settings within PowerSight can be changed by via email. PowerSight has certain operational settings that are set at the factory. Several of them can be changed without returning the unit to us by following a procedure via telephone or via email. Items that can be changed are:

- enabling or disabling any of the paid options,
- changing the warranty expiration date,
- changing software level eligibility, and
- unlocking the unit.

Procedure for Changing Settings via Telephone

The approach has the benefit of resolving things immediately.

1. Have your PowerSight unit powered on and operating. It needs to be in front of you when you make the phone call
2. Call Summit Technology at 1-925-944-1212 and make your request.
3. If the request is accepted, follow the interactive process as instructed by our representative.

Procedure for Changing Settings via Email

1. Turn PowerSight on
2. Press the "Admin" key one or more times until it says "Identify Unit?"
3. Press "Yes"
4. Write down the serial number ("SN=nnnnn" is displayed, where nnnnn is the serial number). It should be 5 digits.
5. Press "Yes". It will say "Identify Options"
6. Press "Yes".
7. When the options are displayed (something like "HLS4567" will be displayed), press "No".
8. It will now say "Security Code". Write down the security code (five digits) next to the serial number for this unit and send those two numbers in a email to support@summitTechnology.com,
9. Do NOT press the “Yes” or “No” buttons. That would change the security code. You would need to start this procedure over again in order to get the new security code.

When we receive your serial number and security code, we will send you the required “Response” and “Command” to finish making the change to PowerSight.

When you have the required “Response” and “Command” from us, proceed on to the next steps.

10. Turn PowerSight off and then on.



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11. Press the "Admin" key one or more times until it says "Identify Unit?"
12. Press "Yes"
13. Press "Yes". It will say "Identify Options"
14. Press "Yes". It will say something like "HLS4567"
15. Press "No".
16. It will now display "Security Code". Verify that the code is the same as the one sent to Summit Technology for this unit.
17. Press "Yes".
18. It will now display "Enter Response". Using the keypad, enter the 5 digit response sent to you by Summit Technology. If you make a mistake, just enter the first digit over and over until the old number is cleared from the display.
19. When the response is correctly entered, press "Yes".
20. It should say "Enter Command". If it says "Invalid Entry", a mistake has been made and the old security code may be replaced. If it says "Enter Command", enter the 5 digit command sent to you by Summit Technology. If you make a mistake, just enter the first digit over and over until the old number is cleared from the display.
21. When the command is correctly entered, press "Yes".
22. If It displays "Entry Accepted", the command has been accepted. If it says "Invalid Entry", a mistake has been made and the old security code may be replaced.